



A front-register 'RX' receipt with no prescription detail

SHOPMART PHARMACY #2241
HOUSTON TX · 08/12/2025 6:15 PM

RX PICKUP	1 2	\$28.00
TOTAL		\$28.00
VISA **** *6411 APPROVED		

3 (no drug name · no Rx # · no fill date · no prescriber)

× INSUFFICIENT

This document will be denied — send something else.

WHY THIS FAILS

- 1 A front-register receipt shows you paid for 'a prescription' — but not which one. No drug name or Rx number.
- 2 No fill date or prescriber. Eligibility and plan-year timing can't be confirmed.
- 3 The pharmacy's own Rx printout (the label stapled to the bag) has all of this; the register receipt doesn't.

✓ WHAT TO SEND INSTEAD

Ask the pharmacy for the **prescription receipt / printout** showing the drug (or Rx #), fill date, patient, and amount — they can reprint it any time. See the good pharmacy examples on the sample hub.

SAMPLE — synthetic teaching exhibit; fictitious provider, patient & data. **Not a real record.**