



A card receipt stapled over a vision statement

Clearsight Vision Center

Itemized Statement · 08/20/2025 · Patient: Alex R. Sample

Date of service	Code	Description of service	Charge
08/14/2025	92014	Comprehensive eye exam	\$120.00
08/14/2025	V2020	Frames	\$180.00
08/14/2025	V2781	Progressive p	00
Patient responsibility			5.00
Paid in full — thank you.			

INFO COVERED

1 The credit-card receipt is stapled on top of the statement, covering the exam, frames, and lens lines and their charges underneath — a reviewer can't tell it's prescription eyewear or what it cost.

2 It also hides the patient-responsibility total, so more than one required element is unreadable in this image.

3 The statement underneath is probably perfect — the problem is placement. A **covered** element counts exactly the same as a missing one, and the claim gets denied for illegibility.

× INSUFFICIENT

This document will be denied — send something else.

WHY THIS FAILS

- 1** The credit-card receipt is stapled on top of the statement, covering the **exam, frames, and lens lines and their charges** underneath — a reviewer can't tell it's prescription eyewear or what it cost.
- 2** It also hides the **patient-responsibility total**, so more than one required element is unreadable in this image.
- 3** The statement underneath is probably perfect — the problem is placement. A **covered** element counts exactly the same as a missing one, and the claim gets denied for illegibility.

✓ WHAT TO SEND INSTEAD

Don't attach the receipt over the statement. Submit them as **two separate pages or photos**, or lay the small receipt in a **blank margin** so nothing overlaps. Scan or photograph flat so every line — date, item, provider, patient, and amount — is fully visible. The receipt is fine as proof of payment; it just can't sit on top of the details.

SAMPLE — synthetic teaching exhibit; fictitious provider, patient & data. **Not a real record.**