



An appointment confirmation, mistaken for a receipt

Oak Forest Family Medicine

Appointment Confirmation · patient portal

Hello **Taylor M. Sample**,

This confirms your appointment:

Provider	Dr. Priya N. Rao
Date & time	08/26/2025, 10:15 AM
Location	Suite 300 · please arrive 15 min early

1 (no amount · no proof of payment)

3 (no service performed yet · nothing itemized)

This is an appointment reminder. **This is not a bill.** Reply C to confirm.

× INSUFFICIENT

This document will be denied — send something else.

WHY THIS FAILS

- 1 **It's an appointment reminder/confirmation.** It proves you have an appointment — not that a service was performed and paid for.
- 2 **The date shown is the appointment date, not a date of service with a charge.** No amount appears anywhere.
- 3 **Nothing is itemized** — there's no description of care to judge eligibility against, and no proof of payment.

✓ WHAT TO SEND INSTEAD

After the visit, submit the **itemized statement or EOB** showing the date of service, what was done (with codes), the provider, the patient, and the amount you paid.

SAMPLE — synthetic teaching exhibit; fictitious provider, patient & data. **Not a real record.**